

TRAVEL TERMS AND CONDITIONS

By booking travel through AAA Northeast, dba AAA Travel ("AAA"), you agree to and accept the following Terms and Conditions. Please check your travel documents when you receive them, read all travel contracts carefully, and consider travel insurance for unforeseen circumstances.

I. DOCUMENTATION

International Travel/Passports/Visas: All U.S. citizens, when traveling outside of the United States, are required to carry a U.S. Passport which is valid for at least six (6) months after the travel return date, and which contains a sufficient number of blank pages to attach any necessary visas for your trip. It is your responsibility to inquire with the appropriate consulate or visa agency about obtaining the proper visas for international travel. If you are not a U.S. citizen, passport, visa and other travel requirements and/or restrictions may be different than for U.S. citizens and it is your responsibility to inquire with the appropriate consulate or other agencies regarding such requirements and/or restrictions and for compliance with those requirements. Please note that securing visas for non-U.S. citizens can be a complicated and lengthy process. For individuals traveling to Canada, please be advised that persons with felony convictions, driving while intoxicated records, misdemeanors or other offenses may be denied admittance to Canada. It is your responsibility to contact the Canadian embassy or nearest consulate concerning these potential issues prior to travel.

Domestic Travel/Picture Identification: For all travelers 18 years of age and older, an unexpired government/state issued picture identification is required for domestic travel.

All Travelers: You assume complete and full responsibility for having the appropriate documentation while traveling. A physician's "Fit to Travel" letter may be required by travel suppliers ("Suppliers") prior to travel if anyone on your itinerary has a medical condition, including pregnancy. Check the Suppliers' websites for details and consult with your physician, as necessary. Those traveling with minor children should make sure they have the appropriate documentation regarding custody and citizenship for each minor child. You hereby release and indemnify AAA from and against: (i) any duty of checking and verifying any and all passport, visa, vaccination, or other entry requirements of each destination, and (ii) liability for any and all expenses related thereto and related to all safety and security conditions of such destinations. **AAA will not be responsible for any delays, damages, and/or losses including missed portions of a trips or denied boarding or entry due to improper travel documentation.** For information concerning possible dangers at international destinations, contact the Travel Advisory Section of the U. S. State Department, (202) 647-5225, or access the State Department's on-line travel advisory service at www.travel.state.gov. For medical information (including vaccination requirements), contact the U.S. Centers for Disease Control ("CDC") at 1-800-232-4636 or at www.cdc.gov/travel.

II. FLIGHTS

It is your responsibility to reconfirm your flights directly with the air carrier prior to your departure. Check in at least two (2) hours prior to flight time for domestic destination flights and three (3) hours prior for international destination flights. Allow extra time for holiday travel. Please note that check-in times are subject to change, so it is recommended that you reconfirm with the airline. The airline can cancel your reservation up to one (1) hour prior to departure if you have not checked in. Additionally, you should verify with the airline directly or on their website prior to your departure for current details on allowable luggage pieces, fees, size, and weight limitations since they vary from airline to airline. Research baggage fees and information at: <http://www.iflybags.com>. Dis-insection is permitted under international law, and required by some countries, in order to protect public health, agriculture and the environment; therefore, aircraft may be subject to insecticide treatment(s) with or without passengers onboard depending on the country of destination and including spraying the aircraft cabin with an aerosolized insecticide or treating the aircraft's interior surfaces with a residual insecticide.

Airline tickets are non-refundable, non-changeable, subject to a change fee imposed by the air carrier, and have an expiration date, unless otherwise disclosed in writing. In accepting this ticket, you verify that the schedule, dates, seats, city pairs, and names are accurate. Seats are subject to change at the airline's discretion. When flights are booked in conjunction with a tour or cruise, any changes in the airline's operation which require a change in flights or carriers is the sole responsibility of the cruise/tour operator and not the responsibility of AAA.

Advice to International Passengers on Limitations of Liability: Passengers embarking upon a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that the provisions of an international

treaty (the Warsaw Convention, the 1999 Montreal Convention, or other treaty), as well as a carrier's own contract of carriage or tariff provisions, may be applicable to their entire journey, including any portion entirely within the countries of departure and destination. The applicable treaty governs and may limit the liability of carriers to passengers for death or personal injury, destruction or loss of, or damage to, baggage, and for delay of passengers and baggage. Additional protection can usually be obtained by purchasing insurance from a private company. Such insurance is not affected by any limitation of the carrier's liability under an international treaty. For further information please consult your airline or insurance company representative.

III. TOURS AND CRUISES

It is your responsibility to read all terms and conditions of the tour operator or cruise line prior to your departure. If you experience a problem while traveling, contact your tour director or cruise purser, or call the tour operator or cruise line assistance numbers noted on your travel documents. Additional fuel surcharges may be imposed at any time by the tour operator or cruise line, up to and including time of departure. When notified of such additional fees, it is your responsibility to pay them. Your AAA travel agent will make every effort to notify you when the tour or cruise vendor gives advanced notice of such additional fees.

IV. ACKNOWLEDGEMENTS

You understand that AAA, its affiliates, subsidiaries and travel agents, are acting as an intermediary for Suppliers in selling travel-related products or services, or in accepting reservations or bookings for services that are not directly supplied by AAA (such as air and ground transportation, hotel accommodations, meals, tours, cruises, carriers, wholesalers, transportation companies, tour operators, service companies, etc.). AAA maintains no control over the action of these Suppliers and, therefore, shall not be responsible for the actions of these Suppliers, their breach of contract, their failure to comply with any laws, including without limitation, the Americans with Disabilities Act (ADA), or any intentional or negligent actions or omissions on the part of such Suppliers or Suppliers' subcontractors, which result in any loss, damage, delay, inconvenience or injury to travelers or travelers' companions or group members. You also understand that AAA shall not be responsible for any injuries, losses or damages in connection with terrorist activities, social or labor unrest, mechanical or structural integrity of air, sea, and ground transportation and accommodations, diseases, local laws, terrorists' acts, climatic conditions, Acts of God, delays, changes or cancellation of travel due to weather conditions, hotel services, accidents or health related problems before or while in-transit to (e.g., an accident on the way to a tour), during, and after a tour, or any other actions, omissions, or conditions outside of AAA's control. By embarking upon your travel, you voluntarily assume all risks involved in such travel, whether expected or unexpected. You are hereby warned of the above risks as well as possible travel industry bankruptcies and medical and climatic disruptions, and the possibility you may be unable to travel as scheduled because of personal emergency.

You have reviewed the itinerary provided for the subject travel arrangements, verified that the names of the passengers traveling are correct, confirmed that this is what you requested and that you have been offered travel insurance to protect your purchase. By placing an order with AAA, you also agree to abide by the terms and conditions of the applicable Supplier without reservation, and to be bound by the limitations therein. You expressly acknowledge acceptance of such terms and conditions on behalf of all passengers in your traveling party, and you represent that you have the authority to act on each on their behalf in this regard. You have been advised of the penalties, including cancellation, applicable to changes or cancellation of your travel purchase. You further understand that payment for this travel purchase may entail financial risk, especially if by means other than credit card.

You understand that if you are purchasing a tour or cruise package that includes airfare sold by a Supplier, the airfare portion may be subject to supplemental price increases imposed by the Supplier due to increased fees, fuel surcharges, taxes, or fluctuations in foreign exchange markets or any combination thereof, that may be imposed after the date of purchase, unless paid in full. However, even if paid in full, additional post-purchase price increases may be applied by government taxes, fees and surcharges. You consent to any post-purchase price increases as stated above and authorize AAA to charge your credit card for such additional amounts; provided, however, AAA agrees to contact you prior to such charge. If you are purchasing a cruise, you authorize AAA to check in online and accept the terms of the Passenger Cruise Contract on your behalf and print electronic documents for your booking; provided, however, you acknowledge that you (and not AAA) are responsible for review and acceptance of, and compliance with, the Passenger Cruise Contract.

By booking travel, you represent that you have reviewed the above information and understand and agree to all of the Terms and Conditions provided herein.